



2/13/06

Institute for Healthcare Improvement 2005-2007 IHI Strategic Plan

WHO WE ARE

We are a reliable source of energy, knowledge, and support for a never-ending campaign to improve health care worldwide.

WHAT WE WILL ACCOMPLISH

We will improve the lives of patients, the health of communities, and the joy of the health care workforce. We work with health care providers and others to accelerate the measurable and continual progress of health care systems throughout the world toward **Safety, Effectiveness, Patient-Centeredness, Timeliness, Efficiency, and Equity.**

WHAT WE WILL BECOME

We will be a recognized and generous leader, a trustworthy partner, and the first place to turn for expertise, help, and encouragement for anyone, anywhere who wants to change health care fundamentally for the better.

<p>Strategy #1: Motivate Build Will and Optimism for Change (with an open door for everyone)</p> <p>A. Articulate a Vision for Better Health Care Systems</p> <p>B. Quantify the Gap Between the Vision and Current State</p> <p>C. Demonstrate Success in Closing the Gap</p> <p>D. Be a Public Force for Change</p> <p>E. Establish Strategic Alliances with Other Influential Organizations</p>	<p>Strategy #2: Innovate Invent New Solutions (working deeply with a few)</p> <p>A. Create New Health Care Models with Far Superior Value</p> <p>B. Develop, Organize, and Nurture Faculty</p> <p>C. Lead a Few Health Care Organizations to Total Transformation</p> <p>D. Develop and Use a Uniform Set of System-Wide Measures for Acute and Chronic Care</p>	<p>Strategy #3: Get Results Drive Broad-Scale Adoption of Sound Changes (welcoming all who will join)</p> <p>A. Organize, Lead, and Grow the Industry's "Association for Change: IMPACT"</p> <p>B. Develop Strategic Partnerships with Customers Who Leverage Our Work into Results for Thousands</p> <p>C. Document, Publish, and Spread New Ideas Widely</p> <p>D. Learn from and Assist Leaders of Change to Get Results in Health Care Settings</p> <p>E. Adapt and Spread What We Know to Help Save Lives in the World's Resource-Poor Nations</p>	<p>Strategy #4: Raise Joy in Work Help Build the Future Health Care Workforce (in all that we do)</p> <p>A. Embed a Professional Education Strategy into IHI as a Whole</p> <p>B. Develop Change Agents Through Fellowships</p> <p>C. Collaborate and Partner to Build Leadership Skills for Transforming Health Care at All Levels</p>
<p>Strategy #5: Stay Vital for the Long Haul Achieve Excellence in Loyalty, Financial Stability, and Worklife for IHI</p>	<p>A. Continually Improve the Leadership System of IHI</p> <p>B. Make IHI a Great Place to Work in the Eyes of Its Employees and Faculty</p> <p>C. Maintain a Sound Operating Margin and Strictly Limit Overhead Costs</p> <p>D. Build Loyalty and Reputation</p> <p>E. Establish Strong Development Capacity</p>		